Outlook

## Thank You for Sharing Your Feedback

**From** Teri Dugan <tdugan@flatheadcountylibrary.org>
**Date** Wed 8/26/2026 10:09 AM
**To** Mylene.Widner@AWARE-Inc.org <Mylene.Widner@AWARE-Inc.org>

Dear Mylene,

Thank you for taking the time to share this feedback and for highlighting the needs you are seeing within the library. We appreciate hearing how our Columbia Falls staff have been able to assist this individual, and I will be sure to share your kind words with them!

We also appreciate you bringing attention to the growing need for private spaces where patrons can access telehealth appointments and other services. Input like yours helps us better understand how our libraries are being used and the challenges some community members face in accessing the resources they need.

As we continue planning for future library spaces, feedback like this helps inform our discussions about how we can best meet the needs of our patrons and our community. We hope to create library spaces in the future that can support these types of services.

Thank you again for reaching out and for the work you do to support individuals in our community! I will share your comments with our Library Board as part of our ongoing conversations about future library needs.

Best Regards,

Teri

**Teri Dugan**
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